

## XS RIDER TRAINING TERMS AND CONDITIONS

For the purposes of this document, "XS Rider Training Scheme" will, from now on be referred to as "XSRTS". The candidate will be referred to as "The Trainee"

### CBT

1. **Deposit.** XSRTS require a **non-refundable** deposit to secure the Trainee's place on the CBT course (date mutually agreed).
2. **Change of date or Cancellation.** In the event that the Trainee is unable to attend the CBT course, XSRTS must have notification from the Trainee before 1700 Hours (5pm) on the Wednesday before the commencement of the allotted course. Failure to advise XSRTS before this time will result in the forfeiture of the deposit.
3. **Re-booking.** If the Trainee wishes to re-book the course before the above time there will be no charge, but after 1700 Hours on the Wednesday before your course, a new deposit will be required.

### LESSON

1. XSRTS require 24 Hours notice, from the Trainee, for the change or cancellation of a lesson.
2. If the Trainee fails to inform XSRTS then the Trainee will be liable for the cost of the lesson.

### MOTORCYCLE TEST

1. **Agreement.** The test date and time will initially be agreed verbally by XSRTS and the Trainee.
2. **Fees.** At the time of this agreement it will be acknowledged that the Trainee agrees to pay both the test fee and any fees for motorcycle hire and lessons time hire associated with the test.
3. **Cancellation grace period.** Cancellation of the test must be made a **minimum** of Fourteen (14) days prior to the agreed test date/time. Failure to give 14 days notice of cancellation will result in the Trainee being liable for payment of the test fee and payment for any lesson/bike hire arranged immediately prior the test. XSRTS reserve the right to wave this charge if the test can be re-allocated to a different candidate.
4. **Documentation/Clothing.** Failure to produce all the necessary documents at the test centre, or wear suitable motorcycle clothing, **WILL** result in the forfeiture of the Trainees test and fee. If the Trainee is unsure of what documents to bring and what clothing needs to be worn the Trainee should contact the DSA.
5. **Test Forfeiture.** In the event of the test being forfeited, through inadequate documentation and/or clothing, or the Trainee not arriving at the test centre the Trainee will still be required to pay for the test, motorcycle hire and any lesson time booked.
6. **Test Cancellation.**
  - a. If the test is cancelled **by the DSA** for any reason, then the Trainee will be entitled to a free replacement test.
  - b. If the test is cancelled by the DSA, for any reason, prior to setting off from the XSRTS registered office then the Trainee will not be charged for any motorcycle hire, or lesson time booked.
  - c. If the test is cancelled by the DSA, for any reason, and the Instructor and Trainee are already in transit or at the test centre, then the Trainee will still be required to pay for the motorcycle hire and any lesson time booked.
  - d. In the event of the test being cancelled by the DSA, for any reason **other than weather**, (e.g. DSA Equipment failure, or availability of a DSA examiner) and the Instructor and Trainee are already in transit or at the test centre then the Trainee will still be required to pay for the motorcycle hire and any lesson time booked BUT the Trainee can apply for compensation for any expenses **from the DSA**. In this case XSRTS will provide a receipt for any Trainee expenses **relating to XSRTS** (Motorcycle hire, lesson time) but XSRTS are unable claim compensation on behalf of the Trainee.
7. **General.**
  - a. XSRTS is only responsible for getting you from the registered XSRTS office to the test centre by the most direct route.

- b. If it is discovered, prior to leaving the XSRTS Registered office for the test, that the Trainee has inadequate Documentation or Clothing, then the Trainee will be given the choice to return home to correct the inadequacy, and make their own way to the test centre, arriving there at least ten (10) minutes before the allotted start time of the Trainees test, or to contact a responsible person to get the documents to the test centre for at least ten (10) minutes before the allotted start time of the Trainees test. In this event, the Trainee is still liable for payment for the test, motorcycle hire and any lesson time booked, even if the Trainee does not arrive at the test centre in time to take the test, and the test is forfeited. (See note 5.)
- (what are the rules regarding if the candidate chooses not to go get the docs etc, and forfeits the test before he sets off. I understand that he's liable for the test fee, but is he still liable for bike hire/lesson?)**

A printable version of these terms and conditions can be found [HERE](#)